

BROMSGROVE DISTRICT COUNCIL
PERFORMANCE MANAGEMENT BOARD

20 MAY 2008

**REPORT ON THE OPERATION OF PARTNERS & COMMUNITIES
TOGETHER (PACT) MEETINGS JANUARY – DECEMBER 2007**

Responsible Member	Councillor June Griffiths Portfolio Holder Culture & Community Services
Responsible Head of Service	John Godwin -Acting Head of Service

1. SUMMARY

- 1.1 This report sets out the activities and subjects covered by PACT Meetings during 2007/08

2. RECOMMENDATIONS

- 2.1 It is recommended that:

The Board reviews the PACT programme and continues to offer its support in the future.

3 BACKGROUND

- 3.1 PACT was trialled in 2005/06 and is designed to be West Mercia Police's approach to local community engagement. Meetings provide an opportunity for Police, Partners and Communities to meet and agree the local policing priorities and how to solve issues that are impacting on local communities.
- 3.2 PACT Meetings have a chair and committee made up from Partner organisations such as Bromsgrove District Council, Bromsgrove District Housing Trust, Parish, District and County Councillors, PCT, Voluntary Groups, West Mercia Police, Worcestershire County Council, Probation Service, Fire & Rescue Service and Neighbourhood Watch. It is not a discussion group, and committee members are expected to offer practical solutions to issues raised by local residents.
- 3.3 A Senior Officer from BDC is mandated to attend all PACT meetings, supported by the Community Safety Team. Their role is to take on BDC related issues, resolve or progress them and report back to the next PACT Meeting. Priorities generated by these meetings are fed back to the Community Safety Partnership Analyst for use as supporting information to its joint Tasking process and to produce ongoing trend and performance analysis by the Police and Partnership.

- 3.4 The Police continue to provide the resource and funding to arrange and support PACT Meetings.
- 3.5 There are 16 PACT areas which meet, on average, 4 -6 times a year. They are: Charford; St Johns; Sidemoor and Woodvale; Tardebigge and Slideslow; Hagley and Clent; Hunnington; Romsley; Whitford; Stoke; Catshill and Marlbrook; Alvechurch; Wythall; Beacon and Waseley; Cofton Hacket; Barnt Green; Lickey and Blackwell
- 3.6 During January to December 2007, a total of 69 PACT Meetings were held and 247 separate priorities were identified. A total of 2,847 residents attend these meeting with an average of 41 per meeting.
- 3.7 Top priorities across PACT meetings were
- * **Anti Social Behaviour** - inappropriate gatherings in public places
 - * **Traffic Issues** – Parking, Loud Sound Systems, ‘Boy Racers’ and poor condition of roads
 - * **Vehicle Related Speeding** – In specific areas
 - * **Environment** – Drains, Litter Bins and Littering in General
- 3.8 A meeting of PACT Chairs was held in 2007 to review progress and to identify improvement issues that needed to be actioned. Overall Chairs agree that the PACT process was ingrained within the community and had produced some excellent results. They felt the review was necessary to ensure PACT moved on and did not stagnate. Points that were highlighted (in no particular or of importance) were:
- Quality of Chairing meetings needs to be maintained
 - Need to re-launch PACT so it reiterates what it is about. This was achieved via a joint PACT and Community Safety Feature in the Advertiser on 17th October 2007
 - Need to review Speeding as an issue – real average speed v anecdotal evidence.
 - Structure of Panels needs to take account of young people’s viewpoint.
 - Ensure regular attendance by Panel Members
 - Develop Drop in Centres and Surgeries. These were trialled in Catshill and Sidemoor during last half of 2007. These have not been carried forward due to lack of attendance.
 - There is still a need for greater community participation.
 - The skills of Chairs need to be supported via dedicated training.
 - Chairs agreed to meet 3 times a year.
 - Need to identify opportunities to engage with minority groups within Bromsgrove District
 - Ensure there are stronger linkages to CDRP Tasking for bigger issues.

4. **FINANCIAL IMPLICATIONS**

4.1 None.

5. **LEGAL IMPLICATIONS**

5.1 No legal implications to the report.

6. **CORPORATE OBJECTIVES**

6.1 PACT supports Bromsgrove District Council's Objectives of: Sense of Community & Well Being and Environment.

7. **RISK MANAGEMENT**

7.1 The risk of non-support by Bromsgrove District Council could impact on the stability of PACT as we are seen by residents and members as a key player. PACT is seen as an integral part of how BDC engages with our communities. Should PACT fail, for whatever reason, BDC would need to devise an alternative method of engaging regularly across the District with so many people.

8. **CUSTOMER IMPLICATIONS**

9.1 PACT deals with many issues at a relatively early stage which may prevent them from being complaints.

9. **OTHER IMPLICATIONS**

Procurement Issues N/A
Personnel Implications N/A
Governance/Performance Management attendance and the review of PACT is part of BDC's Improvement Plan
Community Safety including Section 17 of Crime and Disorder Act 1998 PACT is a major conduit for Community Safety issues to be raised and dealt with and thus fundamentally supports Section 17.
Policy PACT supports Bromsgrove District Council's Objective of Sense of Community & Well Being and Environment.
Environmental N/A
Equalities and Diversity N/A

10. **OTHERS CONSULTED ON THE REPORT**

Portfolio Holders	
Chief Executive	
Corporate Director (Services)	
Assistant Chief Executive	Yes

Head of Service	Yes
Head of Financial Services	
Head of Legal & Democratic Services	
Head of Organisational Development & HR	
Corporate Procurement Team	

11. APPENDICES

None

12. BACKGROUND PAPERS

None

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